

ACCESS

The general conditions can be obtained from customer service.

1.1. Phone Line	Excl. VAT (EUR)	Incl. VAT (EUR)
SERVICE CALLS-STANDARD RATE		
TRAVEL COSTS INCLUDED		
Travel to the connection place	40,4959	49,00
NETWORK CONNECTION COSTS INCLUDED		
Installation of connection point	24,7934	30,00
SERVICE CALLS-REDUCED SOCIAL RATE (Phone Line)		
<i>Conditions for social telephone rate available from customer service.</i>		
INCLUDING TRAVEL COSTS		
Travel to place of connection	20,2479	24,50
INCLUDING COSTS FOR CONNECTION TO NETWORK		
Installation of connection point	12,3967	15,00
ADDITIONAL SERVICES		
KEEPING SAME CALLING NUMBER IN THE SAME TELEPHONE ZONE		
Access charge		Free
CHANGE OF CALLING NUMBER		
Access charge	27,5042	33,28
SECRET UNPUBLISHED NUMBER		
Month subscription charge		Free
CALLING RESTRICTION TO INFOKIOSK (077, 0903, some 50 remote countries)		
Access charge		Free
CALLING RESTRICTION TO 090-NUMBERS (to 090-numbers, except numbers giving access to internet servers [from 090930 to 090936 inclusive])		
VALUE-ADDED SERVICES		
Number display (Caller ID - CLIP)	0,8430	1,02
PHONE MAIL SERVICES		
Activation and deactivation of service		Free
Consulting received messages		National Tariff
From Belgium		International Tariff
From another country		International Tariff
PHONE MAIL BASIC SERVICES		
Activation and deactivation of service		Free
Listen to received messages		Free

1.2. INTERNET	Excl. VAT (EUR)	Incl. VAT (EUR)
INSTALLATION		
Activation (Installation Do-It-Yourself kit included)	23,9669	29,00
Installation of Internet and/or TV by Proximus		
Full Installation	41,3223	50,00
Optional services		
Additional cable (price per meter)	2,4789	3,00
<i>In the "Full install"-type installation formula's, 20 metres of cable are included</i>		
Late cancellation	23,9669	29,00
Scarlet internet Poco		
Monthly subscription charge	19,0083	23,00
Scarlet internet Loco		
Monthly subscription charge	28,0992	34,00

1.3. TV	Excl. VAT (EUR)	Incl. VAT (EUR)
INSTALLATION		
Activation (Installation Do-It-Yourself kit included)	23,9669	29,00
Installation of Internet and/or TV by Proximus		
Full Installation (activation included)	41,3223	50,00
Optional services		
Ethernet adapter (PLC) for 1 TV (2 adapters)	66,1157	80,00
Ethernet adapter (PLC) for 2 TV's (3 adapters)	81,8182	99,00
Additional Ethernet adapter plugged into the electric mains (PLC)	41,3223	50,00
Additional cable (price per meter)	2,4789	3,00
<i>In the "Full install"-type installation formula's, 20 metres of cable are included</i>		
Decoder and remote control		
Rental 1st TV Box (decoder)	included	included
Rental 2nd TV Box (decoder)	3,3058	4,00
Remote control (sale)	12,3967	15,00
TV SUBSCRIPTION/TV ON DEMAND		
Monthly subscription charge TV	included	included
Monthly subscription charge TV Replay	2,4793	3,00
Monthly subscription charge TV Replay+	4,9586	6,00
Monthly subscription charge Pickx Mix	9,0826	10,99
Monthly subscription Pickx Sports	14,0413	16,99
Monthly subscription Pickx+	4,1239	4,99
Adult, monthly subscription charge	16,4876	19,95
VRT Net gemist, monthly subscription charge	4,9174	5,95
Catalog of movies from 2,99 to 7,5€/movie depending on type of movie	4,9174	5,95

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